



GERMAN ENGINEERED CAR AUDIO | SINCE 1943

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## Warranty Terms & Conditions

Global Warranty Coverage for All Alchemist Products

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[alchemists.com](http://alchemists.com) | Reinhard Group | Waiblingen, Germany

**WARRANTY COVERAGE**

# Warranty Policy

## 1. Warranty Period

All Alchemist products are covered by a 12-month global warranty from purchase date, valid worldwide through authorized dealers.

## 2. Coverage

Covers defects in materials and workmanship under normal use: DSP processors, amplifiers, speakers, subwoofers, and all electronic components.

## 3. Registration

Register at [alchemists.com/warranty](https://alchemists.com/warranty) within 30 days. Provide serial number, purchase date, and dealer information.

## 4. Exclusions

Not covered: improper installation, modifications, accidents, water damage, power surges, use outside specs, normal wear, cosmetic damage.

## 5. Claim Process

Visit [alchemists.com/warranty](https://alchemists.com/warranty) to check status. Contact your dealer or [warranty@alchemists.com](mailto:warranty@alchemists.com). Provide serial number, proof of purchase, and issue description.

## 6. Repair or Replacement

Alchemist may repair or replace at its discretion. Replacement may be new or refurbished. Warranty continues from original purchase date.

## 7. Limitation of Liability

Liability limited to repair/replacement. Not liable for incidental, consequential, or indirect damages including vehicle damage during installation.

## 8. Authorized Dealers

Warranty valid only for products from authorized dealers. Find dealers at [alchemists.com/dealers](https://alchemists.com/dealers).